## IN THE COURT OF COMMON PLEAS OF ALLEGHENY COUNTY, PENNSYLVANIA CIVIL DIVISION

#### **COVER SHEET**

COVER	
Plaintiff(s)	
DEBORAH J. McCALL	
DEBUKAH J. MCCALL	
ez- ez	Case Number:
	GD 19 10468
	GD 19 10468
	Type of Pleading:
10 01 (A)	
2 Hotel	COMPLAINT IN CIVIL ACTION
	Code and Classification:
	Code and Classification.
	File on behalf of
	DEBORAH J. McCALL
Vs	
Defendant(s)	(Name of the filing nexts)
UPMC PRESBYTERIAN SHADYSIDE	(Name of the filing party)
	Counsel of Record
	Individual, If Pro Se
	Name, Address and Telephone Number:
	James M. Herb, Esq.
	James M. Herb, P.C.
	464 Perry Highway
	Pittsburgh, PA 15229 Phone 412-931-3344
	Attorney's State ID: 27854
	27031
	Attorney's Firm ID:
	Attorney's Firm ID. 089

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DEBORAH J. McCALL,	)	
Plainti	) .ff, )	CIVL DIVISION
vs.	)	NO.
UPMC PRESBYTARIAN SHAD	YSIDE, )	
Defenda	int, )	

#### NOTICE TO DEFEND

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so, the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER, OR CANNOT AFFORD ONE, GO TO, OR TELEPHONE, THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP:

Lawyer Referral Service
Allegheny County Bar Association
11th Floor Koppers Building
436 Seventh Avenue
Pittsburgh, PA 15219
Telephone: 412-261-5555

DEBORAH J. McCALL,	)
Plaintiff,	) CIVL DIVISION
vs.	) ) NO.
UPMC PRESBYTARIAN SHADYSIDE,	)
Defendant,	)

#### COMPLAINT IN CIVIL ACTION

AND NOW COMES Plaintiff, above named, by and through her attorney, James M. Herb, Esquire, of James M. Herb, P.C. Attorney-at-Law, and states the following:.

#### JURISDICTION

The Court has jurisdiction of this action pursuant to the Pennsylvania Human Relations Act 43PS951-963.

#### BACKGROUND

- 1. Plaintiff is Deborah J. McCall, an adult individual who resides at 127 Royal Oak Drive, Apartment D, White Oak, PA 15131.
- 2. Defendant is UPMC Presbyterian Shadyside which is believed to be a corporation organized and existing under the

UPMC (University of Pittsburgh Medical Center) Health System with a mailing address care of its UPMC Corporate Legal Department, 600 Grant Street, 57th Floor, Pittsburgh, PA 15219.

- 3. In 1998, the Plaintiff was hired by the Defendant to work as a psychiatric nurse at Western Psychiatric Institute and Clinic, a psychiatric hospital owned and operated by UPMC Shadyside.
- 4. At the time of her hire, Plaintiff had been diagnosed with the following conditions, all of which were known by the Defendant:
  - a. Post-traumatic Stress Disorder;
  - b. Anxiety Disorder;
  - c. Pernicious Anemia;
  - d. Neuropathy; and
  - e. Spinal stenosis.
- 5. In 2014, Plaintiff was assaulted by a psychiatric patient at Western Psychiatric Institute and Clinic. She suffered both physical and psychological injuries, as well as exacerbation of pre-existing conditions, which required her to be absent from her employment from November 9, 2014, until January 30, 2015.
- 6. At the instruction of her employer, the Defendant,
  Plaintiff utilized FMLA (Family Medical Leave Act) and ATW (Time

Away from Work. These programs allowed Plaintiff to retain her occupation with Defendant but not with pay.

- 7. In 2015, Plaintiff requested a reasonable accommodation from her immediate supervisors, Leanna Polonka and Susan McCann. Specifically, Plaintiff requested reassignment to a position utilizing her education training and skills, but without patient contact.
- 8. The Defendant had the opportunity to accommodate Plaintiff's request by placing her in an existing position or creating such a position as it has done on other occasions.
- 9. Instead of granting her request for reasonable accommodation, the Defendant, by and through its officers, agents, servants, or employees, including Plaintiff's immediate supervisors, extended to Plaintiff the opportunity to "call off" from work when her symptoms were worse, indicating that such call-offs would not be used against her in any employment evaluation.
- 10. In 2016, Plaintiff was assaulted for a second time by a psychiatric patient at Western Psychiatric Institute and Clinic. In addition to exacerbating her pre-existing conditions and THE concussive symptoms, which she suffered in the first assault, she suffered a labral tear to her right hip. Her psychological and physical injuries required her to again miss work while she recovered.

- 11. The Plaintiff's medical, psychological, and psychiatric impairments are permanent conditions which substantially limit her ability to concentrate in high stress situations, particularly with patient contact, and impair her ability to walk, stand, bend, stoop, and ambulate.
- 12. While severe and permanent, her medical, psychological, and psychiatric impairments do not prevent the Plaintiff from performing the essential functions of a registered nurse with reasonable accommodation.
- 13. In 2016, the Plaintiff again requested from her employer a reasonable accommodation being the transfer to a position without patient contact. Again, the Defendant had the ability and opportunity to grant Plaintiff's request and place her in an existing or create a position without patient contact for her.
- 14. The Defendant has failed and refused to respond to Plaintiff's most recent request for a reasonable accommodation.
- 15. As a result of a lack of response, the Plaintiff initiated an intake petition with the Pennsylvania Human Relations Commission. The Pennsylvania Human Relations Commission issued to her a right to sue letter dated July 26, 2018.

# COUNT I - DEBORAH McCALL vs UPMC PRESBYTERIAN SHADYSIDE VIOLATION OF THE HUMAN RELATIONS ACT

- 16. Plaintiff incorporates by reference Paragraphs 1-15 as if the same were more fully set forth herein at length.
- 17. Plaintiff believes and therefore avers that the Defendant violated the Pennsylvania Human Relations Act by failing to grant her a reasonable accommodation due to her physical and psychological disabilities.
- 18. Plaintiff believes and therefore avers that she has been a victim of discrimination, as a result of her physical and psychological disabilities.
- 19. Despite the fact the Defendant by and through its employees, including the supervisors of Plaintiff, indicated that she could take time off work without it being counted against her, Plaintiff believes and therefor avers that her missed work at the direction of her employer was cited as a negative against her in her written evaluations.
- 20. Plaintiff believes and therefore avers that she has been further discriminated against on the basis of retaliation for requesting an accommodation due to her physical and psychological disabilities.

WHEREFORE, Plaintiff prays that the Court grant her all remedies available under the Pennsylvania Human relations Act, including without limitation: specific relief, injunctive

relief, compensatory damages, and reasonable attorney fees and costs.

Respectfully submitted:

James M. Herb, Esquire Attorney for Plaintiff

DEBORAH J. McCALL,	)	
Plaintiff,	)	CIVL DIVISION
vs.	)	NO.
JPMC PRESBYTARIAN SHADYSIDE,	)	
Defendant,	)	

#### **VERIFICATION**

I verify that the statements made in the forgoing Complaint are true and correct. I understand that false statements herein are made subject to the penalties of 18 PA C.S. \$4904 relating to unsworn falsifications to authorities.

DATE: 7-2a-19

DEBORAH J. McCALL

DEBO	RAH J. McCALL,	)	
	Plaintiff,	) )	CIVL DIVISION
	vs.	)	NO.
UPMC	PRESBYTARIAN SHADYSIDE,	)	
	Defendant.	)	

#### **CERTIFICATE OF COMPLIANCE**

I certify that this filing complies with the provisions of the Public Access Policy of the United Judicial System of Pennsylvania: Case Records of the Appellate and Trial Courts that require filing confidential information and documents differently than non-confidential information and documents.

Submitted by: James M. Herb, Esq.

Signature:

Name: James M. Herb, Esq.

Attorney No: 27854

### Supreme Court of Pennsylvania Court of Common Pleas Civil Cover Sheet ALLEGHENY CONTROL \_County

For Prothonotary Use Only:	T <sub>a</sub>
Docket No:	ME STAMP

The information collected on this form is used solely for court administration purposes. This form does not

Commencement of Action:  ☐ Complaint ☐ Writ of Summ ☐ Transfer from Another Jurisdiction	nons		Petition Declaration of Taking		
Lead Plaintiff's Name: DEBORAH J. McCALL			Lead Defendant's Nam UPMC PRESBYT		ADYSIDE
Are money damages requested?	× Yes	□ No	Dollar Amount Requested: within arbitration limits (check one) outside arbitration limits		
Is this a Class Action Suit?	Yes	⊠ No	Is this an MD.	J Appeal?	☐ Yes ☒ No
Name of Plaintiff/Appellant's Attorned  Check here if you			, ESQUIRE (are a Self-Represen	ted [Pro So	e  Litigant)
	<b>4SE.</b> If y	ou are maki	case category that n		
TORT (do not include Mass Tort)  Intentional Malicious Prosecution Motor Vehicle Nuisance Premises Liability Product Liability (does not include mass tort) Slander/Libel/ Defamation Other:  MASS TORT Asbestos Tobacco Toxic Tort - DES	Bi   Di   Di   -   Ei	uyer Plaintiff ebt Collectio ebt Collectio mployment E iscriminatior mployment E	n: Credit Card n: Other Dispute:	Boar Dept Statu	trative Agencies d of Assessment d of Elections . of Transportation atory Appeal: Other
Toxic Tort - DES Toxic Tort - Implant Toxic Waste Other: Dental Legal Medical Other Professional:	Ej   Ej   Ei   Ei   Ei   Ei   Ei   Ei	round Rent andlord/Tena ortgage Fore	nin/Condemnation	Com Decl Mand Non- Rest	Domestic Relations raining Order Warranto